



Alto Products Corp (Alto) Friction Clutch Plate Warranty Policy

Alto warrants to the purchaser that each Friction Clutch Plate manufactured by Alto will be free from defects in material or in factory workmanship and to perform in normal use and service in its designated application.

The Warranty periods:

Automotive Hi Energy Material: The Warranty period for all automotive passenger cars using high energy friction material shall extend for the life of the vehicle regardless of the mileage.

Automotive Stock Material: The Warranty period sale for all automotive passenger cars using stock material shall extend for (3) years or 100,000 miles from the date of sale.

Limited Warranty

All warranty claims must be received before the end of the warranty period. Alto may require the return of the Friction Clutch Plate, mating Steel Reaction plates, related hard parts, oil sample, and documentation of the date installed mileage out and back and model year of vehicle will be required as a condition of processing the claim.

If Alto determines that the Friction Clutch Plate is defective in material or in factory workmanship, Alto will replace the Friction Clutch Plate.

Alto will reimburse to purchaser the actual cost or replace (at Alto's option) the required ancillary parts to replace the Friction Clutch Plates not to exceed \$300.00. Alto will reimburse the purchaser the cost of labor needed to replace the Friction Clutch Plate based on current year Mitchell's Parts and Labor manual or factory service manual at a rate of \$25/hour not to exceed 10 hours. Invoices must be provided to show proof of purchase of the Friction Clutch and Steel Reaction Plate, purchase of any ancillary parts needed for the repair, and the hours of labor expended in the repair. Reimbursement for ancillary parts or labor will be issued as an account credit directly from Alto or an authorized Alto distributor.

All warranty returns must be pre-approved. Please contact Alto or an authorized Alto distributor if you have a Friction Clutch Plate to be returned under this Warranty.

Limitations of Liability and Exclusions

All Friction clutches, all new Alto Steel Separator Plates, and factory recommended oil must be installed or warranty is invalid. Any Alto Friction Clutch Plate that has been subject to misuse, negligence, alteration or improperly installed in the sole judgment of Alto, so as to adversely affect its performance and reliability will not be subject to any warranty.

The warranty will not cover loss of time, inconvenience, profit or other consequential, incidental or special damages. Alto shall have no liability for any special, indirect, punitive or consequential damages arising from losses owing to failure of the products manufactured or sold by the Alto, whether based on contract, negligence or otherwise with respect to said products.

THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO FRICTION CLUTCHES MANUFACTURED BY ALTO, AND IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.